



SunMED *Medical Solutions*

Lymphedema Clinician Support Services

With you.
For You.

A smiling man with short dark hair and a light beard, wearing blue medical scrubs, stands with his arms crossed. A large blue graphic overlay is positioned on the right side of the image, containing the main title and several paragraphs of text. A yellow vertical line separates the text area from the right edge of the image.

Our Mission is Serving You

Anyone can deliver a product. We know that the job you entrust to us is greater.

We see ourselves as members of your care team; tasked by you to deliver your prescribed in-home therapeutic resources and to guide your patient.

We have built our Lymphedema service program to be a **one-stop solution** for you.

No other Lymphedema equipment provider gives you the range of ready-wear and custom-wear products, the insurance expertise, and our hand-holding level of support.

Whether your patient is covered by insurance, Medicare, or paying out of pocket, SunMED is your ally to help you create a successful care experience.



SunMED Value-Added Clinician Resources

Count On Us as a Professional Partner

Professional Staff On Call

We field the industry's largest professional support staff. Their only job is to work closely with you and your patient to smooth the ordering process and to manage claims submission.

Just call us at 855.477.4507

Field Representatives

SunMED regional representatives bring SunMED support into the field, directly to the offices of our referring clinicians. Our representatives are manufacturer-trained fitters that are dedicated to helping clinicians with the manufacturer-specific sizing nuances that can make the difference in the success of a prescribed bandage or garment.

Subject Matter Experts

Our experts are standing by to assist you personally. Have a question about insurance? Need some guidance on preparing a custom-wear garment order? Technical experts on a wide range of product and coverage topics are on call whenever you need them.



Call us at **855.477.4507**



The ProCode Discount – Only Through You

SunMED's mission is to support our referring clinicians. We support you even when your patient is paying out of pocket, by offering our most competitive retail pricing **through our referring clinicians.**

Using your ProCode, you can offer patients substantial cost savings. This discount is in addition to our already highly competitive retail pricing.

To offer this discount, all you need is your personal ProCode number issued to you by SunMED. Simply give this code to your patient to use at checkout (phone or online).

If you have previously registered:

You can use your current coupon code with no change. Your code has been grandfathered into the new ProCode system.

If you have not registered yet with SunMED:

Contact SunMED's professional service center at 855.477.4507 and let us know you would like to register with us as a referring clinician. We will assign you an individual code.

The New Clinician Response System

Faster Product Delivery.

More Reliable Communication.

Despite high approval ratings from clinicians and patients, this past year we recognized the need to retool our order infrastructure to keep up with our growing volume.

SunMED has worked hard to overhaul our back-office systems to improve our clinician support:

- We have rebuilt our order processing to better time delivery to your treatment plan.
- We have realigned our staff communication to be more proactive and informative.

But beyond everything, we have been working to improve our responsiveness to you and your patients.

Let us demonstrate our new Clinician Response System for you.



Visit us at **sunMEDchoice.com**

SunMED is the Industry's Most Complete Lymphedema Product Service for Clinicians.

- BANDAGING
- COMPRESSION GARMENTS
- CUSTOM-WEAR GARMENTS
- COMPRESSION PUMPS
- COMPRESSION CLOTHING

Refer Your Patient to SunMED and Move On With Confidence.

One Call. Done.

We give our referring clinicians access to virtually every bandage, ready-to-wear garment and custom-wear garment on the market today. We do it all, so you only need to make one call (...or fax, or email).

We are your coverage partner.

We are the nation's premier Lymphedema product insurance expert. If coverage exists, we will find it and get the claim paid. Unsure of coverage? Send them to us. We've got it.

Chances are excellent we are in-network.

SunMED has the industry's largest health insurance coverage network – with over 200 carrier contracts. We are also a Medicare Provider. We have your patient covered.

Accredited. Like You.

Unlike credit card-only vendor sites, SunMED is HQAA accredited. We maintain the rigorous quality standards you expect of a partner to whom you entrust your patients.



Our Address:

36 West Route 70, Suite 214
Marlton, NJ 08053

Our Toll-Free Numbers:

Lymphedema Services: 855.477.4507
Patient Services: 844.830.3880

Our Websites:

Clinician Portal: sunmedchoice.com
Corporate Site: sunmedmedical.com

To Email Us:

info@sunmedmedical.com

About Us

SunMED is the nation's leading provider of insurance-covered Lymphedema products.

Over our 16+ years of Lymphedema experience, we have crafted our services to go far beyond credit card-only vendors to give Lymphedema clinicians a professional provider resource that delivers product and insurance expertise wrapped in the industry's most responsive clinician service program.

SunMED holds over 200 insurance company contracts, is a Medicare provider, holds multiple workers compensation contracts and is a Medicaid provider in 20 states.

We successfully submit and manage tens of thousands of medical equipment claims each year nationwide.

As a result, SunMED is today one of the premier national in-home medical equipment claims experts in the country.

